BONDVERSE

Privacy Policy (POPIA)

bondverse.co.za · A Group of Verse Companies Brand · Last updated: 15 September 2026

1. Introduction

BondVerse (bondverse.co.za), part of the Group of Verse Companies, respects your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, why, how we use and safeguard it, and your rights under the Protection of Personal Information Act, 2013 (POPIA).

2. Information We Collect

When you use our website or submit an enquiry, we may collect: your full name, contact details (phone number and email address), and any information you include in your message — such as an estimated bond amount, income-related details, or property information.

We may also collect limited technical information automatically (such as browser type and pages visited) for website performance and analytics purposes.

3. Why We Collect It

We use your personal information to: respond to your enquiry within our stated response time; assess and prepare bond pre-qualification and applications; submit applications to banks and lending institutions at your request; negotiate offers on your behalf; and communicate with you throughout the process.

We will only process your information for these purposes or as otherwise permitted or required by law.

4. Sharing Your Information

By engaging our bond origination service, you consent to BondVerse sharing your application information with the banks and lending institutions to which you ask us to apply, and with related service providers strictly as needed to process your application (for example, bond registration attorneys).

We do not sell, rent or trade your personal information to third parties for marketing purposes.

5. Storage and Security

We take reasonable, appropriate technical and organisational measures to protect your personal information against loss, misuse, unauthorised access or disclosure. Information is retained only for as long as necessary to fulfil the purposes for which it was collected, or as required by law.

6. Your Rights Under POPIA

You have the right to: request access to the personal information we hold about you; request correction or deletion of inaccurate or outdated information; object to the processing of your information in certain circumstances; and lodge a complaint with the Information Regulator (South Africa) if you believe your information has been mishandled.

Information Regulator (South Africa) — complaints.IR@inforegulator.org.za — https://inforegulator.org.za

7. Cookies

This website may use cookies or similar technologies for basic functionality and anonymous usage statistics. You can disable cookies in your browser settings; the site will remain usable.

8. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on this page.

9. Privacy Contact

For any privacy-related questions, requests or objections, contact us at:
BondVerse
Email: info@bondverse.co.za
Phone / WhatsApp: +27 78 709 3864